

# **HOTELS, MOTELS, LODGING & HOSPITALITY**



Brownstone Private Security provides a variety of services to the hotel, motel, lodging and hospitality industry. Brownstone has experience working with small/express stay facilities to large/multi-venue facilities. Our team is ready to provide a mix of staff personnel and services to address all coverage needs, while providing world-class customer service to all guests.

#### **Available Officer Types**

#### **Uniformed Officers**

Stand post and/or patrol facilities, assist guests, observe and report to ensure safety of facilities and compliance of security policies.

#### **Vehicle Patrol Officers**

Vehicle patrol units are available as marked/unmarked vehicles, bicycles, segways, golf carts, or other, as needed.

#### **Loss Prevention Officers**

Loss Prevention services and officers are available for all retail establishments on the facilities to reduce any internal/external thefts.

#### **Plainclothes/Suited Officers**

Plainclothes and suited officers available, depending on facility type or event.

## **Available Services**

# **Internal & External Facility Patrol**

Continuous patrol of all internal and external facilities.

# **Outdoor Facility Monitoring & Management**

Monitor and manage parking lots, pools, cabanas, etc.

#### **Guest Assistance**

Address all guest questions or complaints in a timely and respectful manner.

# Restaurant, Bar, Club, Retail Security

Provide specific and additional security for any food or retail locations on the premises.

# **Special Event Security**

Uniformed/plainclothes guards to assist with any corporate conferences, private parties, weddings, etc, that take place in the facilities. Additional event staffing available.

# **Additional & Customizable Services**

All officers ensure safety, observe/report, while continuing to provide world-class customer service. Additional duties may include late night invoice deliveries, supplemental house staff duties, and anything to ensure the best customer experience.





#### **Online Reports**

Brownstone maintains an online reporting system, capable of tracking all security notes and maintenance issues. Unique numbers are assigned to reports for easy tracking.



#### **Training**

Brownstone Private Security owns a licensed training facility with in-house certified instructors and offers continuous training to ensure a highly prepared and knowledgeable workforce.

## **Available Training & Certifications**

- Annual Refresher for Security Officers
- Chemical Weapons Certification
- CPR/ First Aid/ AED Certification
- Fire Life Safety Training
- Management of Aggressive Behavior
- Workplace Violence Prevention
- Site Specific Training Available



**UNIT NUMBERS** 



**PARKING PASSES** 

ENFORCE PARKING REGULATIONS



#### **Consultations**

- Fire & safety programs
- OSHA compliance/issues
- Risk management
- · Security evaluation & planning
- Threat assessments
- Workplace violence prevention programs

# Visit our website for more INFO:

www.brownstoneps.com